

# Updating Your Online and Mobile Banking Information



Follow these simple steps to update your online or mobile banking information.

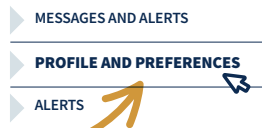
## Set Account Security Questions through Online Banking



### 1. Log into **Online Banking**

- a. Select Branch Name, input Member Number and Personal Access Code (PAC)

### 2. On the left-hand side select **'Profile And Preferences'**



### 3. Select **'Change Security Questions'** from the expanded selection

### 4. Tick **3 questions** from the list of questions you wish to have as your security questions

### 5. Input the answer to each question in the box available

### 6. Click **'Next'** at the bottom

### 7. Review your selection

### 8. Click **'Next'**.



**Change Security Questions**

You will be asked to answer a security question if you login to online banking from a computer that is not registered as trusted.

**Security Questions** Please review and confirm your selected security questions.

Question 1  
What is your father's middle name?

Question 2  
What type of work does your business do?

Question 3  
In what city was your mother born? (Enter full name of city only)

[Edit Security Questions](#)

## Set Your Account Alerts through Online Banking



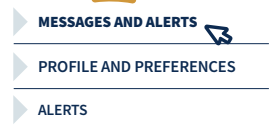
### 1. Log into **Online Banking**

- a. Select Branch Name, input Member Number and Personal Access Code (PAC)

Branch Name

Member Number  Access Code (PAC)

### 2. On the left-hand side select **'Messages And Alerts'**



### 3. Under **'Alerts'** click get started today

### 4. Under **'Add A New Alert'** two sections appear

- a. **Security Alerts**
- b. **Balance And Activity Alerts**

### 5. Click **'Get Started'** under the alert you wish to setup

### 6. Follow the steps and confirm all fields.

Visit [myECU.ca](http://myECU.ca) for more information and to see 'How-to' videos.

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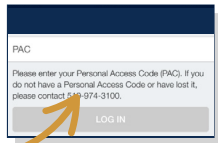
## Set Your Account Alerts on your Mobile App




1. Open the WFCU Credit Union **Mobile App**



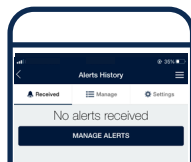
2. **'LOG IN'** using your ECU - A Division of WFCU Credit Union account credentials



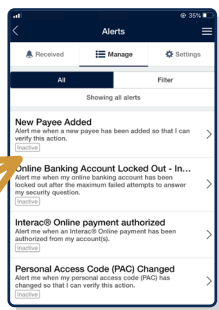
3.  Select **'Alerts'** from the homepage



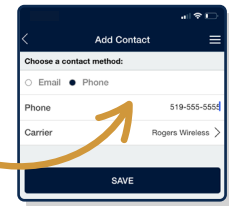
4. Select **'Manage Alerts'**



5. Choose the **'Alert'** you would like to enable



6. Select a **'Contact Method'** and enter your information

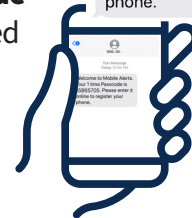


7. Click **'Save'**



8. You will then receive a **confirmation code** sent to your selected Contact Method. Once received, enter your code and click **'Save'**

Welcome to Mobile Alerts. Your 1 time Passcode is 15865705. Please enter it online to register your phone.



9. **Repeat** to activate any other Alerts you wish to set up.

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