

Updating Your Online and Mobile Banking Information



Follow these simple steps to update your online or mobile banking information.

Adding an e-Transfer Recipient through Online Banking



1. Log into **Online Banking**

- a. Select Branch Name, input Member Number and Personal Access Code (PAC)

Branch Name
Kitchener X

Member Number Access Code (PAC)

●●●●●● ●●●●●●

Login

- 2. On the left-hand side select **'Transfers'**



- 3. From the expanded selection that appears, select **'Add/Delete Recipients'**

- 4. Select **'Add Recipient'**
 - a. Input their information
 - b. Set a security question

- 5. Click **'Add Recipient'** box at the bottom to confirm.



Adding an e-Transfer Recipient through the Mobile App

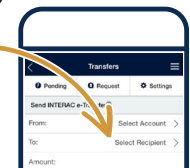


- 1. Open the WFCU Credit Union **Mobile App**
- 2. Log in using your ECU - A Division of WFCU Credit Union account credentials

- 3. Select **'Interac® e-Transfer'** from the home page



- 4. Select the **'Select Recipient'** next to the **'To:'** section



- 5. At the top, select **'Add Recipients'**

- 6. Choose **'Add A New Recipient'** or **'Choose from Contacts'**
 - a. Input their information
 - b. Set a security question

- 7. Confirm the information and tap **'Add Recipient'**.



Visit myECU.ca for more information and to see 'How-to' videos.